



Welcome to the team

 Read time: 3 mins

Nau mai, haere mai, we're glad to have you on board. This quick guide has information specific to your profession to help you start working with us successfully, including where to get information, when you need it.



Understanding your responsibilities

As a health provider registered with us, you have certain responsibilities when providing treatment. This includes treating our clients, privacy, rehabilitation and clinical records.

acc.co.nz/understanding-your-responsibilities



Paying for your services

As you are a non-contracted provider, you will need to bill us using the correct codes which are a flat fee for consultations. Please note some codes require prior approval.

[Treatment Provider costs – Optometry](#)



Invoice us online

Submit invoices online and keep track of them using our eBusiness Gateway or your practice management system (PMS). Our online systems are easy to use, and you'll get paid faster than doing it manually

acc.co.nz/invoicing-us



Getting started as an optometrist

Ready to get started?

We know there's a lot to take on board when you're new to working with us. Get started on our website where you can find short, helpful videos, quick guides and interactive webinars that provide you with practical knowledge about working with us more successfully.

acc.co.nz/getting-started

Where to get help

That's just a quick introduction to working with us as an optometrist, and there are plenty more resources to help you on our website.

acc.co.nz/health-providers

If you can't find what you're after:

- email our team at providerhelp@acc.co.nz
- call 0800 222 070 between 8am and 6pm Monday to Friday

We're always open to feedback, suggestions, and good ideas too. If you have any, there's a feedback tab on every page of our website.



**He Kaupare. He Manaaki.
He Whakaora.**
[prevention. care. recovery.](#)



Need more info? Scan the QR code or...

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