# Vocational Medical Services Webinar

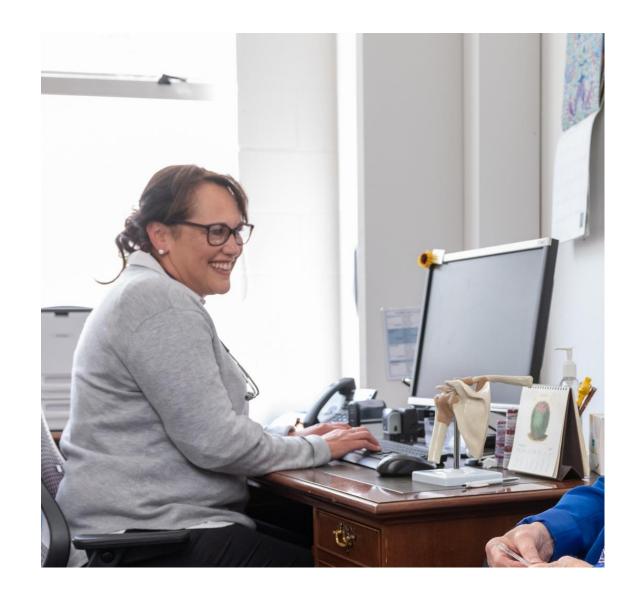
29 FEBRUARY 2024

Hosted by **ACC Portfolio Team** 



He Kaupare. He Manaaki. He Whakaora.

prevention. care. recovery.



#### Karakia

Whāia, whāia

Whāia te tika

Whāia te pono

Whāia te aroha

Mō te oranga tāngata

Kia puta ki te whai ao

Ki te ao mārama

Haumi e, hui e

Tāiki e

Striving to do what is right

Undertaking to act justly

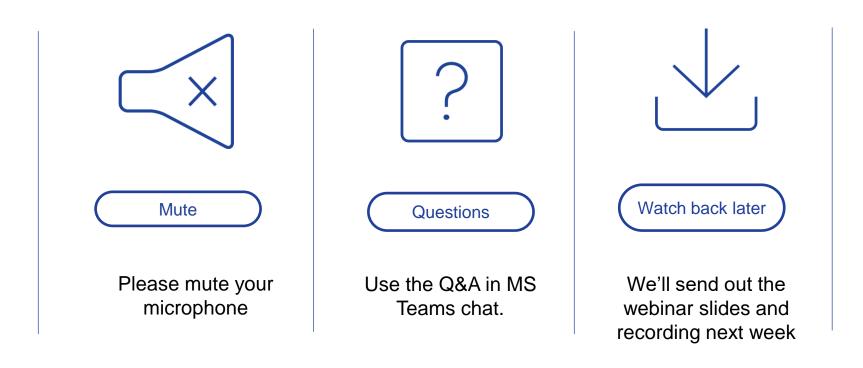
Being considerate of everyone

That it may improve the lives of all



#### Nau mai haere mai. Welcome.

Vocational Medical Services Webinar





## Introductions

| Team member        | Role                               |
|--------------------|------------------------------------|
| Deeanna Piermarini | Portfolio Manager                  |
| Chresta Martin     | Portfolio Advisor                  |
| Sophie Aitchison   | Health Partner                     |
| Maartje Lyons      | Clinical Advice Manager            |
| Thomas Percy       | Engagement and Performance Manager |



# Agenda

- 1 Vocational Medical Services overview
- What we're taking to market and why
- 3 Next steps
- 4 Pātai (Questions)

# Vocational Medical Services overview



#### **ACC Vocational Medical Services**

Vocational Medical Services are an essential service in the vocational independence (VI) journey for our clients.

Provides clients access to independent vocational medical assessments that are outlined in the Accident Compensation Act 2001.

Guidance through an injured client's vocational rehabilitation journey to ensure a safe and prompt return to work.

The service philosophy of Vocational Medical Services:

- ✓ provide guidance and advice through the rehabilitation journey
- ✓ deliver flexible and tailored support
- √ responsive
- ✓ encourage teamwork
- ✓ promote openness and transparency.



### Services provided by Vocational Medical Services

#### **Three Medical Assessment services:**

- Vocational Rehabilitation Review (VRR)
- Initial Medical Assessment (IMA)
- Vocational Independence Medical Assessment (VIMA).

#### **One Advisory Service:**

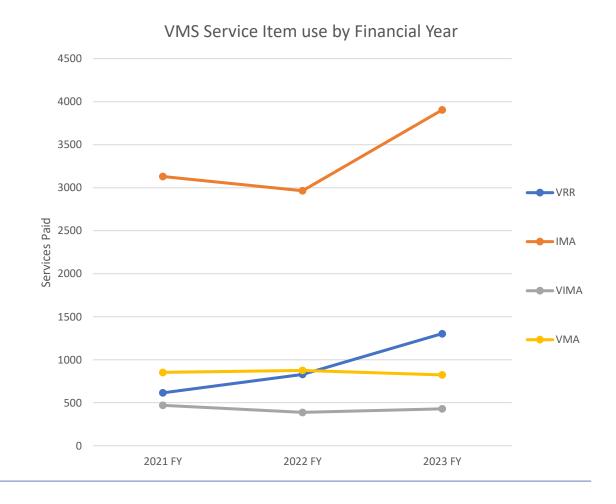
Vocational Medical Assistance (VMA).





# Clients accessing VMS

| VMS Service  | 2021 FY | 2022 FY | 2023 FY |
|--|---------|---------|---------|
| <b>VRR –</b> Vocational Rehabilitation Review              | 616     | 830     | 1303    |
| IMA – Initial<br>Medical<br>Assessment                     | 3131    | 2966    | 3905    |
| VIMA - Vocational<br>Independence<br>Medical<br>Assessment | 471     | 388     | 430     |
| VMA - Vocational<br>Medical<br>Assistance                  | 853     | 876     | 824     |





### Contract expiry

The VMS contract expires on 30 June 2024, with a new service starting on the 1<sup>st</sup> of July.

- ✓ We will go to market for VMS Service Suppliers from the 01 July 2024 shortly
- ✓ The application process is run through the Government Electronic Tender Service (GETS) website
- ✓ Strongly encourage incumbent and new Suppliers to apply.
- ✓ We are aiming for a seamless transition from the old contract to the new contract.





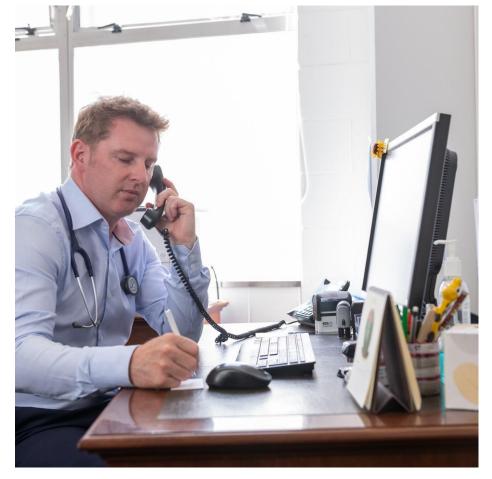
# What we're taking to market and why



## Understanding the contract

Engaged with a variety of key stakeholders regarding the current VMS contract:

- incumbent suppliers
- The Australian and New Society of Occupational Medicine Inc (ANZSOM)
- ACC Recovery Team Members
- ACC Clinical and Technical Advisors
- Wayfinders Navigation Services including client view.





## What is changing

Qualification requirements

Clarification of requirements for Medical Practitioners undertaking training as a fellow.

Improvement to the onboarding of new assessors

Mentoring is available to provide support to new VMS assessors for the first 12 months undertaking services on the contract.

Introduction of Peer Review

Peer review is available to provide support to a VMS assessor, ensure quality reporting, apply consistency and appropriateness.



## Who should apply?

Experienced Occupational Physicians, GPs with post-grad in Occ Health (or equivalent) and Rehabilitation Physicians to undertake these services for our clients.

We encourage all our incumbent suppliers to apply and consider the Peer Review and Mentoring opportunities.

We welcome the emerging workforce and encourage ALL those that may be suitable to apply.





## Things to note

Prepare your CV

We recommend you review the qualification and experience requirements

Coverage Areas

The response form will include sections directed to Suppliers who are sole traders and Suppliers who have sub-contractors or employees.

Sole traders, sub-contractors and employees

You can specify your base location(s) as well as areas you can service with ACC funded travel support.

Children's Worker Safety Checks (CWSC) Declaration

All applicants must complete the ACC8001. Sole traders also complete the ACC8002.

New contract term

An initial 3-year term from 01 July 2024 and then two, 2-year right of renewal periods. A total of seven years.

**Pricing FYI** 

Pricing in the service schedule is current as of <u>today</u> however there may be a pricing uplift before go live date of 1 July 2024.



# Next steps



## Request for Application Overview

#### Request for Application (RFA):

- Stage one: written application
- Stage two: (only if required): additional written response or virtual interview
- Evaluation Criteria:
  - o Pass, Conditional Pass, Fail.
- Request for application responses via GETS.
- Please ask questions via GETS.
- Open contract status.





### Timeline

| Steps in the RFA process                 |                       |
|--|-----------------------|
| Application process opens                | Early March 2024      |
| Deadline for you to ask questions        | 4:00pm, 18 March 2024 |
| Deadline for ACC to answer the questions | 4:00pm, 21 March 2024 |
| Deadline for Applications                | 4:00pm, 2 April 2024  |
| Notification of outcome                  | Week of 13 May 2024   |
| Contract start date                      | 1 July 2024           |
| Unsuccessful respondent debriefs         | Throughout July 2024  |



# Pātai (Questions)



Ngā mihi.

Thank you for joining us today.