



03 June 2024

Kia ora [REDACTED]

Your Official Information Act request, reference: GOV-032531

Thank you for your email of 20 May 2024 to the Dental Query ACC email, asking for the following information.

I am currently investigating E-Scooter dental incidents for my hospital conference topic. I was wondering if I would be able to have an official information request and access national numbers of ACC claims for E-scooter dental incidents for my research.

Your request was forwarded to Government Engagement for responding under the Official Information Act 1982 (the Act):

Our response

Please find in the table below the information you requested.

The number of new claims, active claims and active costs (excluding GST) for e-scooter related dental injuries between 01 January 2019 and 31 December 2023.

Calendar Year	New Claims	Active Claims	Active Costs
2019	224	209	\$460,346
2020	125	199	\$416,633
2021	150	230	\$476,359
2022	164	250	\$731,541
2023	168	272	\$1,053,739

Notes about the data

- All claims are accepted for cover.
- Accredited employer claims have been excluded.
- The claim lodgement / payment date is between 01 January 2019 to 31 December 2023.
- The claim diagnosis is equal to 'Dental Injury'. Secondary dental injury is also included in this dataset.
- E-scooter related claims are found where the accident description includes relevant terms.
- Claims have been identified from the accident description on the ACC45 accident form. The accident description is a non-mandatory free-text field on the ACC45 form, and the nature and quality of responses varies. Therefore, data should be considered indicative, but not a definitive count of claims.
- New claims are the count of claims that were lodged with ACC in the specified period. The lodgement date may be any date after the accident occurred.
- Active claims are the count of claims for which ACC made a payment to in the specified period. The claim may have been lodged in the specified period or any previous period.
- A claim may be active in multiple periods, and will be counted once in each period it is active.
- Please note that Public Health Acute Services (PHAS) payments are not/cannot be included. These costs are for treatment of ACC claims in a public hospital in the acute phase for a covered injury. These costs are paid through bulk payments that ACC make to the Crown. The services are provided under an annual service agreement between the Ministry of Health and ACC.
- Data were extracted on 30 May 2024 and may differ if re-run at a later date.

As this information may be of interest to other members of the public

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



Christopher Johnston
Manager Official Information Act Services
Government Engagement